

## RISK ASSESSMENT FOR LONE WORKING HEALTHCARE WORKERS

Hazard / Risk	Who is at risk and how can the hazards cause harm?	What are we doing already?	What else can be done?	Action by Whom?	Action by When?	Done
<b>Slips and trips</b> Examples: stairs, wires, spillages	Staff could have an accident / injury, plus delayed assistance in emergency for lone workers	<ul style="list-style-type: none"> <li>Using wet floor signs</li> <li>Lone Working Device</li> </ul>	<ul style="list-style-type: none"> <li>LONEALERT Instant or Plus device</li> </ul>			
<b>Travel</b> Examples: Public Transports, Driving,	Staff could have accidents or face attack when travelling	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>			
<b>injury by an animal</b>	Workers could be harmed by animals whilst out and about	<ul style="list-style-type: none"> <li>LONEALERT Instant or Plus Device</li> </ul>	<ul style="list-style-type: none"> <li>None</li> </ul>			
<b>Assaults</b>	Workers risk physical assault or post-traumatic stress	<ul style="list-style-type: none"> <li>Personal Safety training</li> <li>Lone Working device with emergency button</li> </ul>	<ul style="list-style-type: none"> <li>LONEALERT Instant device</li> </ul>			
<b>Journey to the home visit / parking</b>	Staff could breakdown if in car, be followed or be mugged if they follow the same route	<ul style="list-style-type: none"> <li>Driving in Safety Course</li> <li>Personal Safety Training</li> <li>Personal Attack Alarm</li> </ul>	<ul style="list-style-type: none"> <li>LONEALERT Access</li> </ul>			
<b>Fire</b>	If trapped, staff could suffer fatal injuries from smoke inhalation or burns	<ul style="list-style-type: none"> <li>Company has done a risk assessment and taken the necessary action</li> </ul>	<ul style="list-style-type: none"> <li>Advise new staff on emergency procedures, including location of fire exits</li> </ul>			
<b>Verbal Abuse including harassment</b>	Staff dealing with vulnerable people could face non-physical aggression	<ul style="list-style-type: none"> <li>De-escalation / conflict resolution training</li> <li>Reporting of near miss incidents</li> <li>Client risk assessments</li> </ul>	<ul style="list-style-type: none"> <li>Consider developing an effective code word system to get help in an emergency</li> <li>LONEALERT Access or Instant device</li> </ul>			
<b>Out of hours</b>	All staff	<ul style="list-style-type: none"> <li>Staff could become ill, have an accident or be attacked but if there is no one around there could be a delay in emergency assistance</li> </ul>	<ul style="list-style-type: none"> <li>LONEALERT Access, Instant or Plus device</li> </ul>			

If you feel that the solution to any of your identified risks is a product from the LONEALERT range, please contact our team on 0330 999 8484. They will be happy to talk through the most suitable product and method of use to mitigate the risk.