

RISK ASSESSMENT FOR LONE WORKING CHARITY WORKERS

Hazard / Risk	Who is at risk and how can the hazards cause harm?	Normal Control Measures	What else can be done?	Action by Whom?	Action by When?	Done
Slips and trips in charity shop	Staff, volunteers or customers could have an accident / injury and if alone delayed assistance in an emergency	<ul style="list-style-type: none"> De-clutter shop and back storage room regularly 	<ul style="list-style-type: none"> LONEALERT Access or Instant device 			
Threat of robbery and violence	Staff facing robbery could suffer post-traumatic stress and, or physical injury	<ul style="list-style-type: none"> Panic Alarm under the counter and staff are trained in its use 	<ul style="list-style-type: none"> CCTV cameras LONEALERT Instant or Plus device 			
Lone Working	Staff could become ill / delayed assistance in emergency	<ul style="list-style-type: none"> Workers buddy system 	<ul style="list-style-type: none"> LONEALERT Access or Instant device 			
Verbal Abuse including harassment	Staff dealing with vulnerable people could face non-physical aggression	<ul style="list-style-type: none"> De-escalation / conflict resolution training Reporting of near miss incidents 	<ul style="list-style-type: none"> LONEALERT Access 			
Home visits	Staff could experience both physical and non – physical assault including mugging	<ul style="list-style-type: none"> Lone Worker Training Buddy System Personal attack alarm Lone Working device Staff told to keep their cars in good working order 	<ul style="list-style-type: none"> LONEALERT Access or Instant device 			
Late Night Work / meetings / visits/ fund raisers	Staff could experience both physical and non – physical assault including mugging	<ul style="list-style-type: none"> Lone Worker Training Buddy System Personal attack alarm Lone Working device Staff told to keep their cars in good working order 	<ul style="list-style-type: none"> LONEALERT Access or Instant device 			

If you feel that the solution to any of your identified risks is a product from the LONEALERT range, please contact our team on 0330 999 8484. They will be happy to talk through the most suitable product and method of use to mitigate the risk.