



LoneALERT

LONE WORKER PROTECTION SYSTEMS

IMPLEMENTATION GUIDE EXTRACT

*“Appendix B – LoneALERT Effectiveness
Survey”*

WWW.LONEALERT.CO.UK

Written and developed for Advance IT Group by
Jackie Dolan, Managing Director of the National
Network of Training Co-Ordinators

Appendix B - LoneAlert Effectiveness Survey

It is vital once you have your LoneAlert system up and running that you continue to monitor its effectiveness in improving lone worker safety. Under reporting of incidents is a common phenomenon in most organizations (especially regarding aggressive incidents) therefore historical data based on reporting often yields an inaccurate picture. This simple survey which you can adapt to suit your specific needs can help provide more reliable feedback.

We would recommend that this survey is carried out at 3 months, 1 year and biannually after implementation date.

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|-----|---|-------|
| 1. | If you were to have an incident whilst working alone and were unable to raise an alarm, would someone realize and be able to get help to you quickly? | Y / N |
| 2. | Do you feel safer whilst working alone? | Y / N |
| 3. | Have you attended lone worker training in the last 24 months? | Y / N |
| 4. | Someone will know where to start looking should I not return to base on time? | Y / N |
| 5. | We have a system for me to raise the alarm discreetly/covertly in case of emergency while working alone. | Y / N |
| 6. | We have a clear procedure to follow in case someone does not return at the expected time. | Y / N |
| 7. | I am confident that an appropriate person will pick up the phone if I call in an emergency. | Y / N |
| 8. | If I decide to change my plans during the day someone would be aware of this. | Y / N |
| 9. | When I am lone working out of office hours, we have a system to monitor my safety. | Y / N |
| 10. | There is information available so that my manager could contact my partner, family or next of kin should I fail to return from an appointment. | Y / N |
| 11. | My partner, family or next of kin would have contact details of a colleague should I fail to return from work, even if this should happen after office hours. | Y / N |
| 12. | If I do not follow my team's agreed tracking system, there will be consequences and I know what these are. | Y / N |